



TARAFSIZLIK TAAHHÜDÜ IMPARTIALITY COMMITMENT						
Doküman No <i>Document No</i>	FRK-00-03	Yayın Tarihi <i>Release Date</i>	31.03.2017	Hazırlayan <i>Prepared</i>	Yönetim Temsilcisi <i>Management Representative</i>	
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Statement of the top management

IMPARTIALITY

We act in an impartial and honest manner against for all our shareholders. Impartiality and honesty are our primary values.

- DENETİK top management has published “Impartiality Commitment” at its WEB site, given below, to determine the impartiality principles to which it sticks before, during and after the realization of the management system certification activities and which it is obliged to protect and inform all parties about them.
- DENETİK declares that the importance of the impartiality is understood in the realization of the certification activities.
- DENETİK has defined and analyzed the possibilities of the conflict of interest arising from the realization of the certification.
- The assurance for DENETİK’s affecting the confidentiality; objectivity and impartiality of other organization’s activities are provided in Conflict of Interest Analysis Table.
- DENETİK does not give certification service to a corporation which is under its own ownership, to which its owners are partners and/or to which it is included in any ways.
- DENETİK does not certificate another certification body about management systems.
- DENETİK does not present or provide management system consultancy.
- DENETİK cannot propose or provide internal audit to its customer which it has certified.
- DENETİK cannot certify a management system whose internal audit it has realized within two years following the internal audit.
- In cases where the relation between the Consultancy Corporation and DENETİK can be unacceptable threat to the impartiality of DENETİK, DENETİK cannot certify the same management system of its customer which has taken management system consultancy for the management system.
- DENETİK cannot make outsourced audit realized by the management system consultancy corporation as it will be an unacceptable threat oriented for its impartiality.
- The activities of DENETİK cannot be marketed or proposed as being connected with the activities of a corporation making management system consultancy.
- For the Conflict of Interest not to happen, no personnel providing management system consultancy including the ones taking place in the management of DENETİK cannot take place in the audit or certification process of the mentioned customer for the same management system (if s/he has participated within the last two years).
- DENETİK makes agreement with all of its personnel or committees that will affect the certification activities not to allow the commercial, financial and other forces from inside and outside in an objective way and that will endanger the impartiality.
- DENETİK wants its internal and external sourced personnel to notify this situation when they become informed of any situation that will put them or DENETİK in a conflict of interest. DENETİK uses the information defining the threats to the objectivity arising from the activities of such type of personnel or corporations and unless it proves that it.
- The certification decision is given by those who don’t take part in the audit.
- The non-public information of the customer is carefully protected against the third parties. There are 2 exceptions; it meets the limited requirement of the Accreditation Body and it is obliged to meet the requirement of the legal entities by giving notice to the owner company.
- DENETİK doesn’t make audit if it is not provided the principles of the impartiality.
- The top management of DENETİK doesn’t give the guidance which will affect the certification decision.

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COMPETENCE

We try to operate in areas that we believe we are competent. We try to work with customers, business partners and personnel that follow honesty principle. We do not work with people or organization that gives harm to environment or the public.

RESPONSIBILITY

We try as hard as possible to be loyal our responsibilities for all our shareholders, competitors, public and humanity.

OPENNESS

The trust of our all shareholders is indispensable for us. In order to secure this trust, we provide access to all information that is not confidential.

CONFIDENTIALITY

We pay attention to confidentiality of private information of our shareholders. This information is only shared according to determined policy and procedures.

RESPONDING TO COMPLAINTS

Our all shareholders have the right to complain. We try to solve these complaints to improve the quality of our services.

CONFLICT

We try to stay away from conflict of interest. We do not try to get advantage from our existing position.

Adnan Karadaş

Denetik Uluslararası Belgelendirme
ve Gözetim Hizmetleri Limited Şirketi
General Manager